

## GOAL:

Identify best messaging strategies for winter storms and achieve more consistency
Days 3-7 before storm $\longrightarrow$ Days 2-3 before storm $\longrightarrow$ Days 1-2 before storm


1. Gathered hundreds of NWS graphics
2. Organized and identified key differences among graphics
3. Used social media analytics to study specific storms
4. Received feedback through surveys and focus groups
a. Survey of U.S. public ( $N=833$ )
b. Survey of meteorologists ( $N=40$ ) and non-meteorologists ( $N=32$ ) at NWS offices


## LONG RANGE:

## Identified four common graphic types used at this lead time



## Key Takeaway \#1

## Map-based graphics for long-range messaging

1. Circling one or more areas on a map for snowfall potential
2. Using the track of the storm to communicate the timing and impact area
(1)


EXAMPLE 1
EXAMPLE 2



Some text-based information communicating the uncertainty or confidence in the forecast was found to be useful

## Key Takeaway \#2

## NWS State College's Probability of Plowable Snowfall Graphic

Allows WPC's probability of exceeding 0.25 " of liquid equivalent
of snow/sleet maps to be turned into helpful long-range weather information that is focused on the local area of the NWS office.




## RISK PROBABILITY GRAPHICS: What's the purpose of these graphics?

## Probability of exceeding X inches of snowfall - ensemble based

- Used when there's too much uncertainty for snow maps to be released
- Communicates the spatial coverage and likelihood of the threat
- Conveys the uncertainty in the forecast and encourages user to check back for updates

But there are many different color schemes used for these graphics:


What: End of Week Snowfall Potential


Percent Chance of 6" Snow or More


## Key Takeaway \#3

The blue gradient color scheme with probability percentages plotted at each location was the most preferred.

Easiest to interpret and the best communicator of the uncertainty present in the forecast based on the survey of the U.S. public.

Past research that suggests numerical expressions of uncertainty should be prioritized over purely categorical statements as numerical expressions of uncertainty are interpreted more consistently (Budescu et. al 1988, Jaffe-Katz et. al 1989).

Percent Chance of $4^{\prime \prime}$ of Snow or More 6PM Tuesday - 12 PM Wednesday


Likelihood of Significant Snowfall (>6")


State College $\cdot$ PA


Key

## Takeaway \#4

Risk probability graphics were found to be understandable \& helpful with decision making.

Interpretation:
People consistently thought that the city on the map would get the amount of snow listed in the title of the map or a range of values lower than that.

## Remaining Question:

Is this the way we want people to interpret risk probability graphics?


## Key Takeaway \#5

Risk probability graphics should overall be kept simple, but some brief, additional text should be added


Using risk probability graphics to communicate other hazards, such as for icing/freezing rain potential, was also shown to be something that NWS meteorologists would want to do.

Heat map question results - shows that some people find the text on the graphic important and helpful (see full thesis for more analysis)



## SNOW MAPS: Circling areas of uncertainty

## Key Takeaway \#6

Circling areas of uncertainty on snowfall forecast maps was liked by all and should be done by NWS offices and others in the weather enterprise when it is necessary.

Overall majority would check back for forecast updates if they lived in the circled area of uncertainty to see if anything had changed.

Second Round Of Snow Friday Through Saturday



## jacobmorsewx.com/research



So much more with my research! $25^{\text {th }}$ to $75^{\text {th }}$ percentile probabilistic snowfall ranges snow map $\rightarrow$


TAKE-HOME MESSAGE: We need to be more comfortable talking about uncertainty and probabilistic information. People want to hear about this and find it helpful for decision-making.

## THANK YOU!

Reach out to me with questions: Twitter: @JacobMorseWX Email: jmorse879@gmail.com

