

## ROAD MAP FOR PRESENTATION

1. Past research
2. Discussion
3. Intro to my research
4. Part 1: Long Range Forecast Graphics
5. Discussion
6. Part 2: Risk Probability Graphics
7. Discussion
8. Part 3: Uncertainty with Snow Maps
9. Discussion
10. Bonus Results/Takeaways
11. Discussion \& Final Questions

## How it all began...



## Probabilistic information can be helpful, even for the public (past research)



Communicating weather forecast uncertainty: Do individual differences matter?

1. People make better decisions, have higher trust in information, and display a greater understanding of forecast information when they are shown a probabilistic forecast instead of a deterministic one (Ash etal. 2014; Bolton and Katok 2018; Joslyn and Demnitz 2019; Joslyn et al. 2007; LeClerc and Joslyn 2012; Marimo et al. 2015; Roulston and Kaplan 2009; Roulston et al. 2006; Joslyn and Grounds 2015)
2. It is very important to tailor probabilistic information to different audiences' needs. Forecasters should frame messages and forecasts that contain probabilistic information in a way that the end user can easily interpret (connelly and Knuth 1998; Fundel et. al 2019).
3. Probabilistic information is most effective when displayed with numbers, as categorical expressions of uncertainty have been shown to be vague and open to interpretation among users (Windschitl and Wells 1996).

- "Likely" can be interpreted as anywhere from 50\% to $90 \%$; "Possible" has a bi-modal distribution at $5 \%$ and $55 \%$
- Categorical expressions are interpreted differently depending on the context. "Slight chance" gastric disturbances vs. "slight chance" of skin cancer. Much less probability assumed for one versus the other.

4. Communicating probabilistic information in the form of visualizations is an effective way for groups of people who are less numerate or who may have difficulty with numeric probabilities (Johnson and slovic 1995, Gerst et. al 2020, okan et. al 2015).

## Probabilistic information can be helpful, even for the public (past research)

## Decision Making with Uncertainty Lab

Department of Psychology, University of Washington

Study 1: Does general public need uncertainty forecasts?

Study 2: Can people understand uncertainty forecasts?
Survey: 1,340 residents of Pacific Northwest
At what probability would you take precautionary action for $X$ ?

## Threshold probability:

- Probability for users threshold for action $20 \%$ chance temp $\leq 32^{\circ} \mathrm{F}$
- Best kind of uncertainty forecast

Website: https://depts.washington.edu/forecast/
One of her presentations: https://www.youtube.com/watch?v=SfXIt40StpA


Difference Increased
People with the deterministic forecast:

- Lost trust in forecast
- Salted significantly less often - Distrust in the forecast led to reluctance to act
People with uncertainty forecasts:
- Maintained trust in the forecast - Continued to salt more often Better performance overall

Risk and Uncertainty Communication Using Probabilistic Information: A Systematic Review and Assessment of Existing Research

EXCELLENT summary of state of uncertainty communication:
https://crcm.shinyapps.io/probcom/


Living Systematic Review of Research on Communicating Probability Information

## A couple of their recommendations:

- Replace: There is a chance of snow and ice this morning along I-75.
- With: There is a low/medium/high chance of snow and ice this morning along 1-75.
- Replace: These storms will cause heavy downpours and flooding.
- With: There is an extremely high (90\%) chance that these storms will cause heavy downpours and flooding.
- Replace: There is a low (15\%) chance that we will see more than 10 inches of snow in the metro area tomorrow.
- With: There is a low (10\% to 20\%) chance that we will see more than 10 inches of snow in the metro area tomorrow.
- Be aware of "directionality" when using probability information:
- Replace: There is a high (90\%) chance of sunny skies today.
- With: There is a low (10\%) chance of freezing drizzle today.
- When possible, include probability information in forecast visualizations.
- Replace: Maps showing deterministic warning boxes/polygons.
- With: Maps showing probabilistic information; for example: probability grids (NSSL's FACETs)


## GOAL:

Identify best messaging strategies for winter storms and achieve more consistency

Days 3-7 before storm


Days 2-3 before storm

$\rightarrow$ Days 1-2 before storm


1. Gathered hundreds of NWS graphics
2. Organized and identified key differences among graphics
3. Used social media analytics to study specific storms
4. Received feedback through surveys and focus groups
a. Survey of U.S. public ( $N=833$ )
b. Survey of meteorologists $(N=40)$ and non-meteorologists ( $N=32$ ) at NWS offices


## Focusing on survey of U.S. public

Please select your age group

$$
(N=833)
$$

AGE DISTRIBUTION OF RESPONDENTS TO THE SURVEY OF THE MEMBERS OF THE U.S. PUBLIC


In which state do you currently reside? ( $N=832$ )


ABBREVIATED STATE NAME OF RESIDENCE OF RESPONDENTS

How many winter storms have you experienced within the past 10 years? ( $N=833$ )


During the WINTER SEASON, what source of weather information do you look at most? ( $N=833$ )


Do you have a background in meteorology? (working towards a degree, have a degree, etc.)

$$
(N=833)
$$

$85 \%$ not meteorologists
Yes


No


No, but I consider myself a weather enthusiast
$\qquad$ a


- xa 6
(1)

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I applied filters to the survey data to determine if any possible biases occurred.
When meteorologists, PA residents, those who rely on NWS forecast info, and those not experienced with winter storms were filtered out, all the distributions of responses remained practically the same.

Format of survey of U.S. public
Four scenarios were created, and respondents were randomly placed in ONE of them by the survey software.

Within each scenario, a series of graphics that NWS offices used to message winter storms during the 2019-2020 or 2020-21 winter seasons were presented to respondents.

1. NWS Omaha from January 22-24, 2021 ( $N=187$ )
2. NWS State College from December 15-17, 2020 ( $N=212$ )
3. NWS Bismarck from November 24-28, 2019 ( $N=221$ )
4. NWS Green Bay from November 23-25, 2019 ( $N=213$ )

|  | Scenario \#1 - <br> NWS Omaha | Scenario \#2 - <br> NWS State <br> College | Scenario \#3 - NWS Bismarck | Scenario \#4 NWS Green Bay |
| :---: | :---: | :---: | :---: | :---: |
| First Graphic Presented |  |  | (Figure 77) <br> Posted 11/24/19 - five days before storm | (Figure 81) Posted 11/23/19 - three days before storm |
| Second <br> Graphic <br> Presented | (Figure 68) Posted 1/23/21 - two days before storm | anden (Figure 73) Posted 12/13/20- three days before storm | (Figure 78) Posted 11/27/19 - two days before storm | (Figure 82) Posted (1/24/19 - two days before storm |
| Third Graphic Presented | (Figure 70) <br> Posted 1/23/21 - two days before storm |  |  | $0=2$$0=$$11 / 24 / 19-$ two days <br> before stormFigure 83 ) |
| Fouth Graphic Presented | (Figure 71) <br> Posted 1/24/21 - one day before storm |  |  | (Figure 85) <br> Posted 11/25/19 one day before storm |

## LONG RANGE:

## Identified four common graphic types used at this lead time



LONG-RANGE WINTER WEATHER GRAPHIC STYLE PREFERENCE OF RESPONDENTS TO THE SURVEY OF MEMBERS OF THE U.S. PUBLIC


Results were consistent with survey of NWS meteorologists and non-meteorologists, as well as emergency managers

## Key Takeaway \#2

Simplistic graphics were also preferred at longer lead times, with not too much text on the graphics making them easier to interpret. Some text-based information communicating the uncertainty or confidence in the forecast was found to be useful to the public and should be added to these graphics alongside the maps.

MONDAY SYSTEM APPROACHES



Elements of long-range winter weather graphics found to be helpful and important to respondents of the survey of the U.S. public.

## Key Takeaway \#3



## Key Takeaway \#3 (cont.)

## NWS State College's Probability of Plowable Snowfall Graphic

Allows WPC's probability of exceeding 0.25 " of liquid equivalent of snow/sleet maps to be turned into helpful long-range weather information that is focused on the local area of the NWS office. https://www.weather.gov/ctp/wwo




## RISK PROBABILITY GRAPHICS: What's the purpose of these graphics?

## Probability of exceeding $X$ inches of snowfall - ensemble based

- Used when there's too much uncertainty for snow maps to be released
- Communicates the spatial coverage and likelihood of the threat
- Conveys the uncertainty in the forecast and encourages user to check back for updates

Ensemble distribution is shifted based on human forecasts to get probability percentages at a specific threshold


Percent Chance of 4" Snow or More


What: End of Week Snowfall Potential


Discrete percentages can be placed in three categories
Accumulating Snow Potential


Scenario 1

## Key <br> Takeaway \#4

Three days before storm onset


Scenario 2

Risk probability graphics were found to be understandable \& helpful with decision making.

## Public's Interpretation of Graphic:

 For the most part, they thought the city on the map would get the amount of snow listed in the title of the map or a range of values lower than that.
## Remaining Question:

Is this the way we want people to interpret risk probability graphics?


NWS non-meteorologist survey when asked to decide about staffing for an upcoming storm $\longrightarrow$ based on different forecast graphics

- Too early to make decision due to
uncertainty
- Less than 10 people (not people (not expecting $>4$ ")

More than 10 people (expecting > 4")



BASED ON NWS OMAHA RISK PROBABILITY GRAPHIC: AMOUNT OF SNOW FOR OMAHA - SURVEY OF U.S. PUBLIC

Potential of 6" Snow or More


BASED ON NWS BISMARCK RISK PROBABILITY GRAPHIC:


Zoomed in view of the risk probability map used in this question


Zoomed in view of the risk probability map used in this question

## RISK PROBABILITY GRAPHICS

But there are many different color schemes used for these graphics:


Potential for at Least 4 Inches of Snow


Percent Chance of 6" Snow or More


Chance of $4+$ Inches of Snow


## Key Takeaway \#5

The blue gradient color scheme with probability percentages plotted at each location was the most preferred.

Easiest to interpret and the best communicator of the uncertainty present in the forecast based on the survey of the U.S. public.

Past research that suggests numerical expressions of uncertainty should be prioritized over purely categorical statements as numerical expressions of uncertainty are interpreted more consistently
(Budescu et. al 1988, Jaffe-Katz et. al 1989).

Likelihood of Significant Snowfall (>6")


Percent Chance of $4^{\prime \prime}$ of Snow or More 6PM Tuesday-12 PM Wednesday


State College • PA


There are many different color schemes used in graphics to communicate the probability of snowfall from a winter storm exceeding a specified amount. Which color scheme do you think is the BEST?




WINTER STORM

## POTENTIAL



Tuesday night - Wednesday morning
Peak: Tuesday night
Highest chances for snow northeast of Fox Valley; mix of rain \& snow for Fox Valley \& lakeshore

Monitor forecasts for changes over the next few days

WINTER STORM WATCH
A Winter Storm Watch has been issued for counties west of a line from southern Marinette to Waushara County


GREEN BAY • Local Weather Wornings Start Here Published on: $11 / 242019$ at 4:44PM

Q NATIONAL WEATHER SERVICE

Some people found the probability percentages plotted at each location on this color scheme helpful for them to interpret the forecast.

A possible suggestion would be to round the percentages at each location to the nearest $5 \%$ or $10 \%$ so they're not so exact and down to the $1 \%$ - easier to interpret?

If probability percentages are not included as plotted locations on the risk probability map, these percentages should at least be included on the legend of the graphic so that the risk probability graphic is not completely devoid of numerical expressions of uncertainty.


## Risk Prob graphics at KFYR

 Based on KML downloads from WPCWent with blue as $10-40 \%$ contour for better contrast (yellow \& orange were too similar with how the KML files work in MAX graphics transparency issues)

Open to KML download of Risk Prob from individual NWS office

## Key Takeaway \#6

The red/orange/yellow color scheme for risk probability graphics was the preferred options for meteorologists that were surveyed in the

Central Region, most likely due to their familiarity with it.


## Key Takeaway \#7

Risk probability graphics should overall be kept simple, but some brief, additional text should be added


Using risk probability graphics to communicate other hazards, such as for icing/freezing rain potential, was also shown to be something that NWS meteorologists would want to do.

Heat map question results - shows that some people find the text on the graphic important and helpful (see full thesis for more analysis)



## SNOW MAPS: Circling areas of uncertainty

## Key Takeaway \#8

Circling areas of uncertainty on snowfall forecast maps was liked by all and should be done by NWS offices and others in the weather enterprise when it is necessary.

Overall majority would check back for forecast updates if they lived in the circled area of uncertainty to see if anything had changed.

Second Round Of Snow Friday Through Saturday


Since I live in the circled area, my actions do not change $\square$
I do not understand what the circled area means 11


## SNOW MAPS: Circling areas of uncertainty

Results were consistent with NWS non-meteorologists that were surveyed

| Q27 - How Do |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| You Interpret |  |  |  |  |
| Circled Area |  |  |  |  |
| of Uncertainty |  |  |  |  |
| on Snow Maps |  |  |  |  |
| If You Live |  |  |  |  |
| Within It <br> (select all that <br> apply) | Check the <br> forecast <br> again <br> before the <br> storm starts <br> to see if <br> anything <br> has <br> changed | Prepare for <br> higher <br> snowfall <br> amounts in <br> case the <br> forecast <br> changes | Actions do <br> not change <br> compared to <br> if I lived in <br> an area that <br> was not <br> circled | I do not <br> understand <br> what the <br> circled area <br> means |
|  | $\mathbf{2 2}$ | $\mathbf{1 6}$ | $\mathbf{2}$ | $\mathbf{1}$ |

The word "uncertainty" should be used when describing this circled area and adding a brief statement on the graphic as to why the uncertainty exists or where the band of heaviest snow might shift was shown to be preferred.


## SNOW MAPS: Circling areas of uncertainty

Suppose you live in Omaha (in the black box on the graphic above). Did the circled area of uncertainty on the previous graphic help you anticipate the increased snow totals predicted for Omaha on this updated map?

| Not helpful at all |  |  |  |  |  |  |  |  | It was very helpful |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |

NWS OMAHA SNOW MAP UPDATE: WAS CIRCLED AREA OF UNCERTAINTY ON PREVIOUS SNOW MAP HELPFUL FOR ANTICIPATING THE INCREASED SNOWFALL




## SNOW MAPS: Circling areas of uncertainty

More heat map question results - because they're super cool :)


## Probabilistic snowfall ranges are a viable

 alternative to the standard NWS color table snowfall ranges.But very large ranges can be created, so use caution when choosing what snowfall range option to use.


NOTE: an extreme example of snowfall spreads was selected for the probabilistic snowfall map used in this question.

Verification stats from Phil Schumacher (SOO Sioux Falls):
Studies have shown that using the larger snowfall ranges results in the actual snowfall amount verifying within that range $\mathbf{5 0 \%}$ of the time.The smaller snowfall ranges result in the actual snowfall amount verifying within that range $\mathbf{3 0 \%}$ of the time.

## Key Takeaway \#10

Members of the public want to see information about how confident or uncertain a forecast is.


## Bonus Takeaway!



Very preliminary social media research: When looking just a snow maps, the first iteration that's posted gets more impressions than the subsequent ones


## Another Bonus Takeaway!

## What about those that are color blind?


https://www.color-blindness.com/coblis-color-blindness-simulator/
Green-Blind/Deuteranopia lens
Potential of 4 or More Inches of Snow
Wednesday Night throush Thursday

FORKTON DAUST $6^{\prime \prime}+$ SNOW PROBABIN RIVERTON
FIVATM
3. Red lake


## jacobmorsewx.weebly.com/research



TAKE-HOME MESSAGE: We need to be more comfortable talking about uncertainty and probabilistic information. People want to hear about this and find it helpful for decision-making.

